Spoonbill

spoonbill.dev · hello@spoonbill.dev

Accessibility Conformance Report

WCAG Edition · Based on VPAT® Version 2.5

Product	Spoonbill web application (spoonbill.dev), the public site and the signed-in product
Version	As deployed October 2026
Report date	October 16, 2026
Description	Spoonbill indexes a city's adopted zoning code, fee schedule, plans and parcel records so planning staff can search them, read a parcel's profile, explore the zoning map and get cited answers.
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Scope and evaluation methods

Screens evaluated: home, pricing, quote, about, accessibility, privacy and terms pages; sign-in and request-a-trial; and, signed in, the overview dashboard, chat (new and saved conversations), conversation search, zoning map, Property Profile and definitions. Each was evaluated at desktop (1280px) and phone (412px and 320px) widths.

- Automated testing with Google Lighthouse 13.5 (axe-core rules): every screen scores 100 for accessibility with no failed check, on phone and desktop.
- Manual testing in Chrome on macOS: keyboard operation and focus order, visible focus, reflow at 320 CSS pixels, WCAG text-spacing overrides, content on hover and focus, Escape on every pop-up, and status messages.
- Code review of names, roles, labels, landmarks and live regions.
- Not yet included: testing by people who use screen readers or other assistive technology. Self-assessed by Spoonbill; not independently audited.

Applicable standards

STANDARD	INCLUDED IN THIS REPORT
WCAG 2.0, Level A and AA	Yes (every 2.0 criterion is included in the 2.1 tables below)
WCAG 2.1, Level A and AA	Yes
WCAG 2.0 and 2.1, Level AAA	No
WCAG 2.2	Not evaluated in this report

WCAG 2.1 Level AA is the standard of the U.S. Department of Justice's ADA Title II rule for state and local government web content. Section 508 incorporates WCAG 2.0 Level A and AA for web content.

Terms

Supports: the functionality meets the criterion without known defects. **Partially Supports**: some functionality does not meet the criterion. **Does Not Support**: the majority of functionality does not meet the criterion. **Not Applicable**: the criterion is not relevant to the product.

Summary. Of the 50 Level A and AA criteria, 39 are supported, 4 partially supported, 7 not applicable, and none unsupported.

Table 1: Success Criteria, Level A

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
1.1.1 Non-text Content	Partially Supports	Images carry alternative text; icons are hidden from assistive technology or named; every chart on the dashboard has a data-table equivalent and a written summary. Exception: the zoning map draws district polygons on a canvas. Its legend names each family of districts and any parcel's zoning is available as text through the address search and Property Profile, but the map image has no text equivalent of every polygon.

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	The product contains no audio or video.
1.2.2 Captions (Prerecorded)	Not Applicable	No video.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	No video.
1.3.1 Info and Relationships	Supports	Headings in order, lists and tables marked up as lists and tables with headers, form fields programmatically labelled, and main and navigation landmarks on every page.
1.3.2 Meaningful Sequence	Supports	Reading order follows the visual order.
1.3.3 Sensory Characteristics	Supports	Instructions do not rely on shape, colour, size or position alone.
1.4.1 Use of Color	Partially Supports	Links in text are underlined; status marks and benchmark results carry words; chart series are named. Exception: on the zoning map, districts are distinguished by colour on the map itself; the legend names each colour and can isolate one family, and a parcel's district is given as text when selected.
1.4.2 Audio Control	Not Applicable	No audio.
2.1.1 Keyboard	Partially Supports	Every page, menu, form, chart table and the chat are operable by keyboard, and the map pans and zooms from the keyboard. Exception: picking a parcel by clicking the map needs a pointer; the same parcel information is reached by keyboard through the map's address search and Property Profile.
2.1.2 No Keyboard Trap	Supports	Focus moves out of every component, and every pop-up menu closes with Escape.
2.1.4 Character Key Shortcuts	Supports	No single-character shortcuts, apart from the map's own +/- and arrow keys, which work only while the map has focus.
2.2.1 Timing Adjustable	Supports	No time limits on reading or input. For security a sign-in link expires: the first one, in an invitation, after 7 days; one requested later, after 24 hours. A new one can be requested at any time.
2.2.2 Pause, Stop, Hide	Supports	A Pause motion control in every page footer, and in the account menu of the signed-in app, stops all moving content and is remembered on the device. Moving content also stops when the device asks for reduced motion, and the rotating feature cards stop when one is chosen.
2.3.1 Three Flashes or Below Threshold	Supports	Nothing flashes more than three times a second.
2.4.1 Bypass Blocks	Supports	Each page marks its main content and its navigation as landmarks.
2.4.2 Page Titled	Supports	Every page has a title naming it.
2.4.3 Focus Order	Supports	Focus moves in reading order.
2.4.4 Link Purpose (In Context)	Supports	Link text, with its sentence, says where it goes.
2.5.1 Pointer Gestures	Supports	The map can be zoomed with buttons and keys; no path-based gesture is required.
2.5.2 Pointer Cancellation	Supports	Actions fire on release.
2.5.3 Label in Name	Supports	Every control's accessible name contains its visible label.
2.5.4 Motion Actuation	Not Applicable	No function is operated by device motion.
3.1.1 Language of Page	Supports	Every page declares English.

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
3.2.1 On Focus	Supports	Focus never changes context.
3.2.2 On Input	Supports	Changing a field never changes context by itself; switching city is an explicit menu choice.
3.3.1 Error Identification	Supports	Errors are described in text and announced.
3.3.2 Labels or Instructions	Supports	Every field has a label or instructions.
4.1.1 Parsing	Supports	No duplicate IDs or malformed markup found. (This criterion is obsolete in WCAG 2.2.)
4.1.2 Name, Role, Value	Supports	Every control exposes its name, role and state; all automated ARIA checks pass.

Table 2: Success Criteria, Level AA

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
1.2.4 Captions (Live)	Not Applicable	No live audio or video.
1.2.5 Audio Description (Prerecorded)	Not Applicable	No video.
1.3.4 Orientation	Supports	Works in portrait and landscape.
1.3.5 Identify Input Purpose	Supports	Name, email and address fields declare their purpose for autofill.
1.4.3 Contrast (Minimum)	Supports	Text meets 4.5:1, placeholder hints included (body text 15.9:1, small labels 6.6:1, placeholders 4.6:1).
1.4.4 Resize Text	Supports	Text resizes to 200% with browser zoom without loss of content or function.
1.4.5 Images of Text	Supports	No images of text except the logo.
1.4.10 Reflow	Supports	Every page works at 320 CSS pixels wide (400% zoom) without scrolling in two directions; data tables and the map scroll within their own area, as the criterion allows.
1.4.11 Non-text Contrast	Partially Supports	Form fields, buttons and focus rings meet 3:1. Exception: at rest, the chat box and the search bars are white surfaces set off by a soft shadow, a faint edge (about 1.2:1) and their placeholder text; they show a 3:1 ink ring when focused.
1.4.12 Text Spacing	Supports	No content or function is lost with WCAG's increased letter, word, line and paragraph spacing; long labels wrap. The account email in the side menu may shorten with an ellipsis; its full text is in the menu and the tooltip.
1.4.13 Content on Hover or Focus	Supports	Pop-up menus stay while hovered or focused and close with Escape; chart readouts appear in the legend and cover nothing.
2.4.5 Multiple Ways	Supports	Navigation menu, conversation search, address search and the document register.
2.4.6 Headings and Labels	Supports	Headings and labels describe their topic or purpose.
2.4.7 Focus Visible	Supports	Every control shows a visible focus ring.
3.1.2 Language of Parts	Supports	All content is in English.
3.2.3 Consistent Navigation	Supports	The same navigation in the same order on every page.
3.2.4 Consistent Identification	Supports	Components with the same function are named consistently.

CRITERIA	CONFORMANCE LEVEL	REMARKS AND EXPLANATIONS
3.3.3 Error Suggestion	Supports	Error messages say how to fix the input.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	No legal or financial transactions; deleting a conversation asks for confirmation.
4.1.3 Status Messages	Supports	Chat progress, finished answers, form errors and confirmations are announced without moving focus.

Table 3: Success Criteria, Level AAA

Not evaluated. The product honours the reduced-motion setting and meets the WCAG 2.2 Level AA target size of 24 by 24 pixels.

Legal disclaimer

This report describes the accessibility of Spoonbill as of the date above, based on the evaluation described. It is provided for information and does not create a warranty. Spoonbill updates this report as the product changes. To report a barrier or request this report in another format, email hello@spoonbill.dev.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI).